

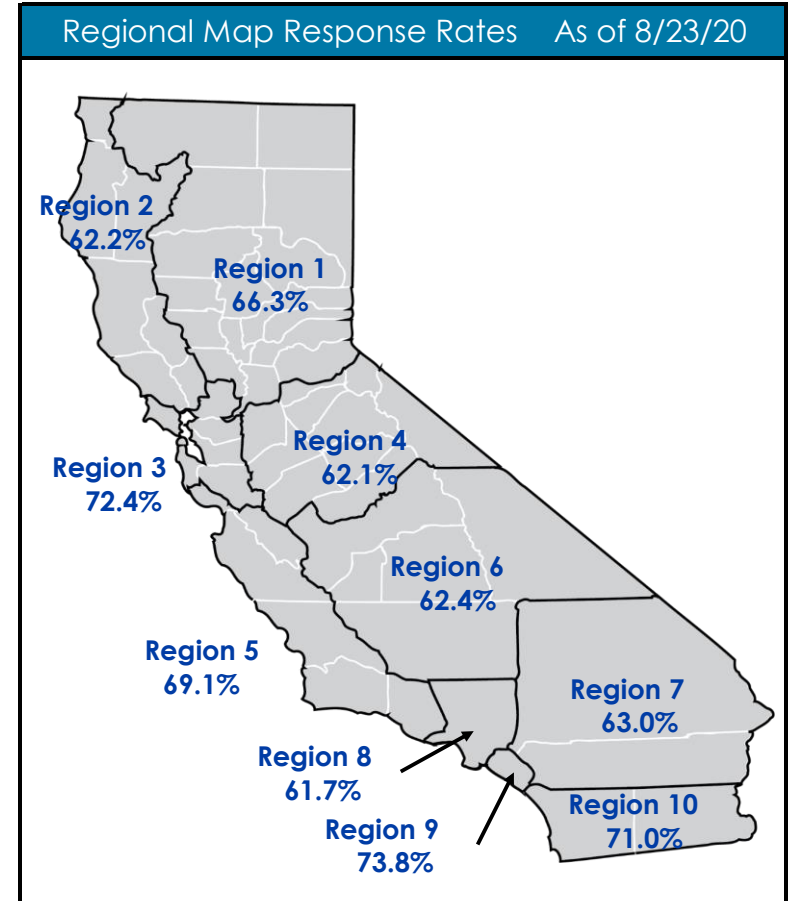
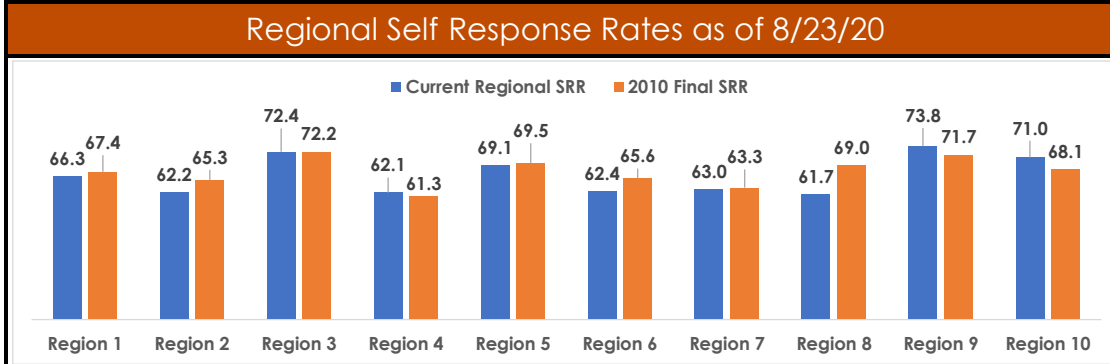
**Self Response Rates As of 8/23/20**

|          |            |
|----------|------------|
| 64.4     | 66.4       |
| National | California |

**Regional Info At A Glance As of 8/23/20**

| Region    | Regional SRR | 2010 Final SRR | Difference from 2010 Final SRR | Counties that have met or exceeded 2010 Self Response Rates  |
|-----------|--------------|----------------|--------------------------------|--|
| Region 1  | 66.3         | 67.4           | -1.1                           | El Dorado, Placer, Plumas, Sacramento                        |
| Region 2  | 62.2         | 65.3           | -3.1                           | Lake   |
| Region 3  | 72.4         | 72.2           | 0.2                            | Alameda, Contra Costa, Marin, San Mateo, Santa Clara, Solano |
| Region 4  | 62.1         | 61.3           | 0.8                            | Alpine, Amador, Calaveras, Stanislaus, Tuolumne              |
| Region 5  | 69.1         | 69.5           | -0.4                           | Santa Barbara, Santa Cruz, Ventura                           |
| Region 6  | 62.4         | 65.6           | -3.2                           |  |
| Region 7  | 63.0         | 63.3           | -0.3                           |  |
| Region 8  | 61.7         | 69.0           | -7.3                           |  |
| Region 9  | 73.8         | 71.7           | 2.1                            | Orange   |
| Region 10 | 71.0         | 68.1           | 2.9                            | Imperial, San Diego  |

Note: Regional Response Rates are calculated by California Complete Count Office.



[Self Response Rate and HTC Fact Sheets](#) | 
 [CaliforniaCensus.org Website](https://www.census.gov/california)

**For Reference**

- Self-Response Rate (SRR):** The SRR reflects the percentage of all known housing units (addresses in the Master Address File, not including group quarters) in a particular area, such as a census tract, that have responded to the census via the Internet, with a paper questionnaire, or by telephone.
- Census PDI:** The app used by many partners to conduct phone banking and door-to-door canvassing and track associated data. Census PDI, a product of Political Data, Inc., is provided free-of-charge to contracted partners; some partners have opted to use the regular PDI app.

| County Response Rates - As of 8/23/20 |                           |                                |                                |                                       |   |
|---------------------------------------|---------------------------|--------------------------------|--------------------------------|---------------------------------------|---|
| County                                | County self-response rate | 2010 Final Self Response Rates | SRR Difference from 2010 Rates | Estimated Remaining Household Units** | Cities that have met or exceed 2010 Final Self Response Rates   |
| <b>Region 1</b>                       |                           |                                |                                |                                       |   |
| Butte County*                         | 51.9                      | 65.6                           | -13.7                          | 58,729                                | Biggs   |
| Colusa County                         | 55.1                      | 58.2                           | -3.1                           | 3,789                                 |   |
| El Dorado County                      | 60.3                      | 58.8                           | 1.5                            | 37,799                                | Placerville   |
| Glenn County                          | 62.0                      | 67.6                           | -5.6                           | 4,415                                 |   |
| Lassen County                         | 49.0                      | 51.4                           | -2.4                           | 6,886                                 |   |
| Modoc County                          | 48.6                      | 53.3                           | -4.7                           | 2,667                                 |   |
| Nevada County                         | 59.0                      | 61.6                           | -2.6                           | 23,275                                |   |
| Placer County                         | 70.4                      | 67.5                           | 2.9                            | 52,933                                | Auburn, Colfax, Lincoln, Loomis, Rocklin, Roseville   |
| Plumas County                         | 37.6                      | 33.0                           | 4.6                            | 10,220                                | Portola   |
| Sacramento County*                    | 71.8                      | 70.1                           | 1.7                            | 172,524                               | Citrus Heights, Elk Grove, Galt, Rancho Cordova   |
| Shasta County                         | 63.8                      | 65.8                           | -2.0                           | 30,651                                |   |
| Sierra County                         | 41.4                      | 44.1                           | -2.7                           | 1,372                                 |   |
| Siskiyou County                       | 56.1                      | 56.5                           | -0.4                           | 11,241                                | Etna, Fort Jones, Montague  |
| Sutter County                         | 67.6                      | 69.1                           | -1.5                           | 11,788                                |   |
| Tehama County                         | 60.8                      | 61.4                           | -0.6                           | 11,359                                | Red Bluff, Tehama   |
| Yolo County                           | 71.3                      | 71.5                           | -0.2                           | 23,688                                | Davis, West Sacramento, Winters   |
| Yuba County                           | 60.2                      | 62.0                           | -1.8                           | 11,267                                | Wheatland   |
| <b>Region 2</b>                       |                           |                                |                                |                                       |   |
| Del Norte County                      | 58.8                      | 59.6                           | -0.8                           | 4,852                                 |   |
| Humboldt County                       | 59.4                      | 62.6                           | -3.2                           | 26,894                                | Ferndale  |
| Lake County                           | 46                        | 42.6                           | 3.4                            | 20,041                                | Clearlake   |
| Mendocino County                      | 52.7                      | 53.6                           | -0.9                           | 21,165                                | Point Arena   |
| Napa County                           | 68                        | 68.1                           | -0.1                           | 19,067                                | American Canyon, Napa   |
| Sonoma County                         | 67.8                      | 68.6                           | -0.8                           | 70,181                                | Cotati, Petaluma, Rohnert Park, Sebastopol, Windsor   |
| Trinity County                        | 28.6                      | 47.4                           | -18.8                          | 6,326                                 |   |
| <b>Region 3</b>                       |                           |                                |                                |                                       |   |
| Alameda County*                       | 73.0                      | 70.2                           | 2.8                            | 177,220                               | Albany, Albany, Dublin, Emeryville, Fremont, Livermore, Newark, Oakland, Piedmont, Union City   |
| Contra Costa County*                  | 74.6                      | 72.1                           | 2.5                            | 112,567                               | Antioch, Brentwood, Clayton, Concord, Danville, El Cerrito, Hercules, Lafayette, Martinez, Moraga, Oakley, Orinda, Pinole, Pleasant Hill, Richmond, San Ramon, Walnut Creek |
| Marin County                          | 74.3                      | 72.1                           | 2.2                            | 30,750                                | Corte Madera, Larkspur, Mill Valley, Novato, Ross, San Anselmo, Tiburon   |
| San Francisco County*                 | 63.4                      | 68.5                           | -5.1                           | 167,660                               |   |
| San Mateo County                      | 76.4                      | 73.2                           | 3.2                            | 70,726                                | Belmont, Burlingame, Daly City, Foster City, Half Moon Bay, Hillsborough, Millbrae, Pacifica, Redwood City, San Bruno, San Carlos, San Mateo, South San Francisco           |
| Santa Clara County*                   | 74.6                      | 74.0                           | 0.6                            | 185,065                               | Campbell, Cupertino, Los Altos, Los Gatos, Monte Sereno, Morgan Hill, Santa Clara, Saratoga, Sunnyvale  |
| Solano County                         | 70.4                      | 67.9                           | 2.5                            | 49,683                                | Benicia, Fairfield, Suisun City, Vacaville, Vallejo   |

| County Response Rates - As of 8/23/20 |                           |                                |                                |                                       |   |
|---------------------------------------|---------------------------|--------------------------------|--------------------------------|---------------------------------------|---|
| County                                | County self-response rate | 2010 Final Self Response Rates | SRR Difference from 2010 Rates | Estimated Remaining Household Units** | Cities that have met or exceed 2010 Final Self Response Rates   |
| <b>Region 4</b>                       |                           |                                |                                |                                       |   |
| Alpine County                         | 25.4                      | 20.2                           | 5.2                            | 1,326                                 |   |
| Amador County                         | 59.8                      | 50.2                           | 9.6                            | 7,819                                 | Amador City, Lone, Jackson, Plymouth, Sutter Creek  |
| Calaveras County                      | 47.8                      | 45.2                           | 2.6                            | 15,301                                |   |
| Madera County                         | 59.2                      | 67.8                           | -8.6                           | 21,735                                |   |
| Mariposa County                       | 47.0                      | 56.7                           | -9.7                           | 5,818                                 |   |
| Merced County*                        | 63.3                      | 63.8                           | -0.5                           | 33,601                                | Atwater, Los Banos  |
| Mono County                           | 20.9                      | 25.2                           | -4.3                           | 12,267                                |   |
| San Joaquin County*                   | 64.8                      | 66.5                           | -1.7                           | 91,178                                | Manteca, Ripon, Tracy   |
| Stanislaus County*                    | 67.3                      | 66.7                           | 0.6                            | 62,646                                | Hughson, Modesto, Newman, Oakdale, Patterson, Turlock, Waterford  |
| Tuolumne County                       | 53.2                      | 48.2                           | 5.0                            | 15,449                                |   |
| <b>Region 5</b>                       |                           |                                |                                |                                       |   |
| Monterey County*                      | 62.1                      | 64.4                           | -2.3                           | 57,196                                | Del Rey Oaks, Greenfield, Marina, Monterey, Pacific Grove   |
| San Benito County                     | 67.1                      | 67.5                           | -0.4                           | 6,826                                 | San Juan Bautista   |
| San Luis Obispo County                | 66.1                      | 66.3                           | -0.2                           | 44,950                                | Arroyo Grande, Atascadero, Grover Beach, Paso Robles  |
| Santa Barbara County*                 | 68.6                      | 68.5                           | 0.1                            | 51,045                                | Buellton, Lompoc, Santa Barbara, Solvang  |
| Santa Cruz County                     | 68.7                      | 67.8                           | 0.9                            | 34,742                                | Capitola  |
| Ventura County                        | 74.0                      | 72.5                           | 1.5                            | 79,174                                | Camarillo, Moorpark, Ojai, Port Hueneme, Simi Valley, Thousand Oaks, Ventura  |
| <b>Region 6</b>                       |                           |                                |                                |                                       |   |
| Fresno County*                        | 64.8                      | 66.8                           | -2.0                           | 124,511                               | Clovis, Kingsburg   |
| Inyo County                           | 52.2                      | 70.3                           | -18.1                          | 4,974                                 |   |
| Kern County*                          | 60.3                      | 65.2                           | -4.9                           | 123,750                               | California City   |
| Kings County*                         | 63.4                      | 64.1                           | -0.7                           | 16,686                                | Hanford, Lemoore  |
| Tulare County*                        | 61.8                      | 65.0                           | -3.2                           | 60,601                                | Exeter, Visalia   |
| <b>Region 7</b>                       |                           |                                |                                |                                       |   |
| Riverside County*                     | 63.4                      | 63.5                           | -0.1                           | 324,618                               | Beaumont, Canyon Lake, Corona, Lake Elsinore, Menifee, Moreno Valley, Murrieta, Norco, Temecula, Wildomar   |
| San Bernardino County*                | 62.6                      | 65.4                           | -2.8                           | 283,059                               | Adelanto, Apple Valley, Chino, Chino Hills, Colton, Grand Terrace, Hesperia, Loma Linda, Rancho Cucamonga, Redlands, Upland, Victorville, Yucaipa   |
| <b>Region 8</b>                       |                           |                                |                                |                                       |   |
| Los Angeles County*                   | 61.7                      | 69.0                           | -7.3                           | 1,573,826                             | Agoura Hills, Artesia, Bellflower, Diamond Bar, El Segundo, La Verne, Redondo Beach, Santa Clarita, Signal Hill, South Pasadena, Westlake Village   |
| <b>Region 9</b>                       |                           |                                |                                |                                       |   |
| Orange County*                        | 73.8                      | 71.7                           | 2.1                            | 307,244                               | Aliso Viejo, Anaheim, Brea, Buena Park, Costa Mesa, Cypress, Dana Point, Fountain Valley, Fullerton, Garden Grove, Huntington Beach, La Habra, La Palma, Laguna Hills, Laguna Niguel, Laguna Woods, Lake Forest, Los Alamitos, Mission Viejo, Orange, Placentia, Rancho Santa Margarita, San Clemente, San Juan Capistrano, Seal Beach, Stanton, Tustin, Westminster, Yorba Linda |
| <b>Region 10</b>                      |                           |                                |                                |                                       |   |
| Imperial County*                      | 59.9                      | 58.5                           | 1.4                            | 23,902                                | Calipatria, El Centro, Imperial, Westmorland  |
| San Diego County*                     | 71.2                      | 68.0                           | 3.2                            | 360,043                               | Carlsbad, Chula Vista, El Cajon, Encinitas, Escondido, La Mesa, Lemon Grove, Oceanside, Poway, San Diego, San Marcos, Solana Beach, Vista   |

\*As of June 4, 2020, census tracts with the highest estimated number of households and greatest self-response needs were identified in 21 counties for additional focus.

\*\*The U.S. Census Bureau releases Census 2020 percentage self-response rates by census tract. This information does not include the actual number of households that have self-responded or remain. The California Complete Count – Census 2020 Office uses the aggregated number of addresses in the Bureau’s Master Address File following the 2018 Local Update of Census Addresses (LUCA) to calculate those estimates.

| Campaign Partners |                                  |                                    |  |
|-------------------|----------------------------------|------------------------------------|--|
| <h1>155</h1>      | 46                               | County Partners                    |  |
|                   | 40                               | County Offices of Education        |  |
|                   | 33                               | Tribal Government Partners         |  |
|                   | 16                               | Statewide Partners                 |  |
|                   | 10                               | ACBO Partners                      |  |
|                   | 5                                | Sector Partners                    |  |
|                   | 3                                | Higher Education Partners          |  |
|                   | 2                                | City/Special Jurisdiction Partners |  |
|                   | <b>Total Contracted Partners</b> |                                    |  |

Note: This table depicts all contracted partners, regardless of contract end date.

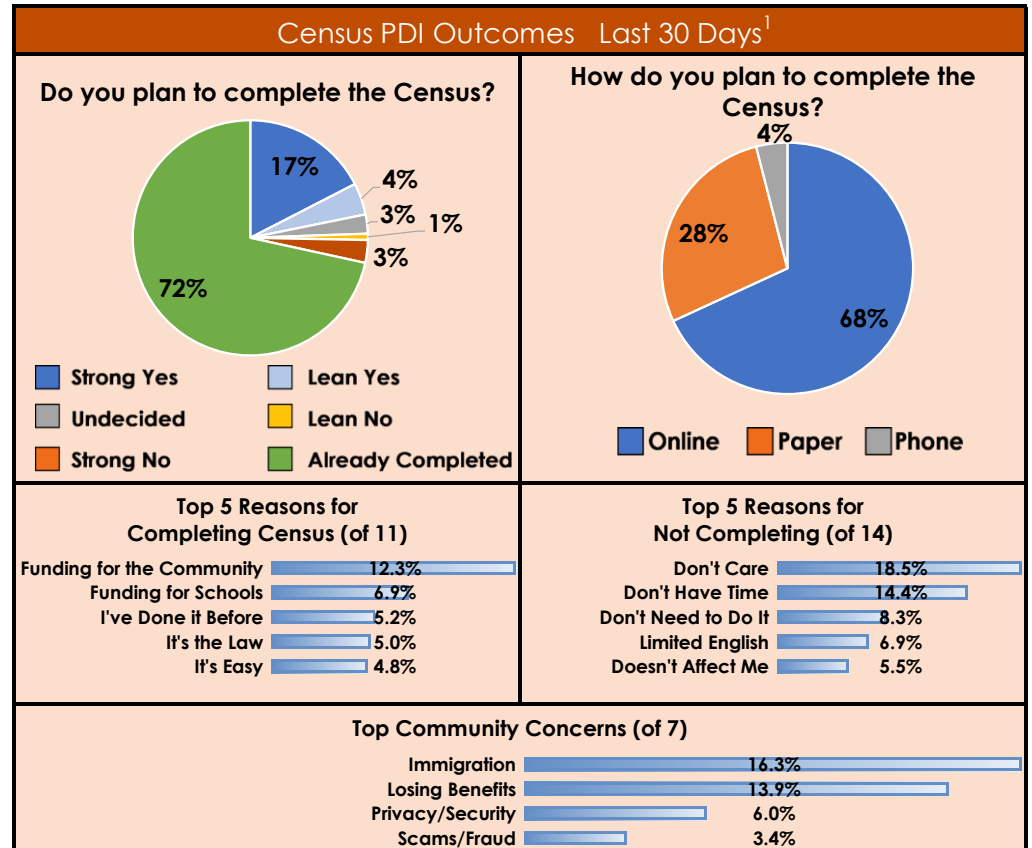
| Outreach Activities Top 10 Activity Types Last 30 Days <sup>1</sup> |                 |             |                     |
|---|-----------------|-------------|---------------------|
| Types of Activities Reported  | # of Activities | Impressions | # of Tracts Reached |
| Canvassing  | 26,984          | 44,078      | 217                 |
| Phone Banking   | 18,138          | 27,307      | 299                 |
| Nudge / Alert   | 82              | 48,093      | 17                  |
| Social Media  | 33              | 40,729      | 264                 |
| Advertising   | 32              | 229,620     | 195                 |
| Speaking Engagement   | 22              | 965         | 7                   |
| Other   | 19              | 6,018       | 4                   |
| Meeting   | 12              | 3,449       | 5                   |
| Event   | 7               | 1,845       | 2                   |
| Collateral  | 5               | 35,571      | 189                 |

Note: Canvassing and Phonebanking include Census PDI metrics and partner reported metrics to SwORD.

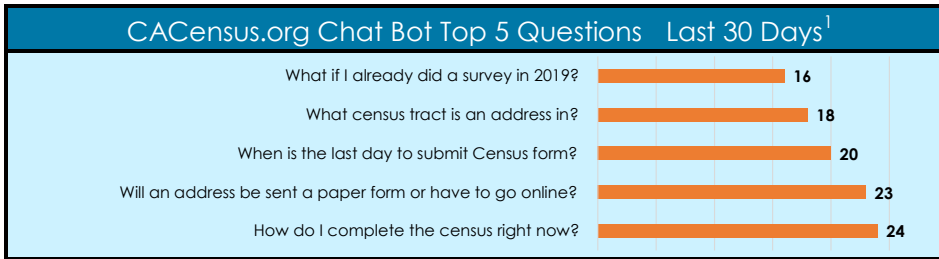
| Reported Activities by Region Last 30 Days <sup>1</sup> |                 |                |                     |
|---|-----------------|----------------|---------------------|
| Region  | # of activities | Impressions    | # of Tracts Reached |
| Region 1  | 649             | 8,015          | 100                 |
| Region 2  | 568             | 1,938          | 9                   |
| Region 3  | 3,213           | 4,969          | 184                 |
| Region 4  | 316             | 20,357         | 29                  |
| Region 5  | 416             | 4,348          | 39                  |
| Region 6  | 15,739          | 21,901         | 176                 |
| Region 7  | 581             | 50,468         | 65                  |
| Region 8  | 21,280          | 71,279         | 503                 |
| Region 9  | 1,146           | 207,289        | 115                 |
| Region 10   | 1,393           | 38,822         | 141                 |
| Statewide   | 42              | 12,246         | N/A                 |
| <b>Total</b>  | <b>45,343</b>   | <b>441,632</b> | <b>1,361</b>        |

Note: Outreach activities reflect only those reported by contracted partners and their affiliates and may not reflect efforts through other funding sources or completed activities not yet reported.

| Census PDI Last 30 Days <sup>1</sup>     |                                       |
|--|---------------------------------------|
| <h2>18,084</h2>                          | <h2>26,824</h2>                       |
| Households Reached Through Phone Banking | Households Reached Through Canvassing |



Notes: Outreach Partners focus outbound calls to high-HTC areas with low-response rates. Individuals are screened to determine if they have already responded to the Census. Responses of "Other" have been excluded from the top 5 response reasons and concerns.



### Paid Media | Flight 2 KPI: March 17 May 24, 2020

| Media               | Estimated Impressions | Actual Impressions   | Bonus Impressions | Total Delivered Impressions |
|---------------------|-----------------------|----------------------|-------------------|-----------------------------|
| Radio               | 160,432,991           | 142,904,273          | 44,805,841        | 187,710,113                 |
| Television          | 170,136,978           | 275,485,450          | 89,851,677        | 365,337,127                 |
| Digital             | 333,997,515           | 339,066,616          | 168,886,977       | 507,953,593                 |
| Print               | 24,863,303            | 32,435,045           | N/A               | 32,435,045                  |
| Outdoor/Movies      | 217,305,200           | 223,536,222          | 84,415,617        | 307,951,839                 |
| Social Media (Paid) | 49,168,834            | 131,767,692          | N/A               | 131,767,692                 |
| Earned Media        | N/A                   | N/A                  | N/A               | 96,297,692                  |
| Census Day          | N/A                   | N/A                  | N/A               | 85,195,469                  |
| <b>Total</b>        | <b>955,904,821</b>    | <b>1,714,648,570</b> |                   |                             |

### In Language Websites | Flight 2 KPI: March 17 May 24, 2020

|                                    | Website Traffic  | New Visitors     | Time Spent | Bounce Rate |
|------------------------------------|------------------|------------------|------------|-------------|
| Arabic                             | 19,804           | 15,099           | 00:00:31   | 87.9%       |
| Armenian                           | 2,215            | 2,061            | 00:00:17   | 82.0%       |
| Chinese (Simplified & Traditional) | 31,962           | 27,471           | 00:00:24   | 84.5%       |
| English                            | 1,560,890        | 884,059          | 00:00:27   | 83.7%       |
| Farsi                              | 863              | 714              | 00:00:18   | 80.3%       |
| Japanese                           | 5,524            | 4,830            | 00:00:32   | 89.0%       |
| Khmer                              | 741              | 841              | 00:00:16   | 76.3%       |
| Korean                             | 18,848           | 14,219           | 00:00:21   | 88.0%       |
| Punjabi                            | 1,456            | 1,155            | 00:00:16   | 78.9%       |
| Russian                            | 13,774           | 10,894           | 00:00:23   | 89.1%       |
| Spanish                            | 239,101          | 150,664          | 00:00:31   | 87.8%       |
| Tagalog                            | 5,569            | 5,255            | 00:00:15   | 90.9%       |
| Vietnamese                         | 14,152           | 12,434           | 00:00:23   | 86.7%       |
| <b>Total</b>                       | <b>1,914,899</b> | <b>1,129,696</b> |            |             |

- **Media Impressions** are any interaction with a piece of content and an audience member. These impressions include multiple views by an individual(s).
- **Estimated Impressions** are the number of paid impressions that each media provider "estimated" would be delivered for the paid tactics through their media at the time of negotiating the campaign. All impressions are estimates prior to the media running based on historical ratings and programming.
- **Actual Impressions** are the paid impressions provided by the campaign media tactics as delivered in the campaign through a number of third party validators, (Example Neilsen, Scarborough, Google)
- **Bonus Impressions** are the same impression definition noted above for Paid Impressions with the exception they are bonus, extra, over and above the paid media, also known as added value or free media as part of a package provided with Paid media.
- **Total Impressions** would be Actual Impressions plus Bonus Impressions
- **Bounce Rate:** the percentage of visitors to a particular website who navigate away from the site after viewing only one page.

### Media and Communications

#### Sampling of Recent Messages